



PROTECT YOUR DATA WITH AN AUTOMATED BACKUP SOLUTION

- Improve data protection through automation
- Protect company & system information
- Reduce labour costs associated with managing in-house backup solutions
- Enhance security with encryption and storage in our secure data centre
- Improve disaster recovery - access and restore your data online - at anytime, anywhere

CLOUD BACKUP

YOUR PC & SERVER BACKUP AND DATA RECOVERY SOLUTION

CLOUD BACKUP

A perfect solution to enhance your data protection capabilities and free up IT resources

www.commander.com

132 777

take command
COMMANDER[®]

CLOUD BACKUP



ALL PLANS INCLUDE:

- ✓ AUTOMATED BACKUPS CUSTOMISED TO YOUR REQUIREMENTS
- ✓ ONLINE RECOVERY THROUGH A SECURE WEB-PORTAL INTERFACE
- ✓ FULLY SECURE IN OUR AUSTRALIAN DATA CENTRE WITH 256 BIT ENCRYPTION

DATA STORAGE	MONTHLY FEE ³	SELF INSTALLATION	ASSISTED INSTALLATION ⁷	TOTAL MINIMUM COST
10GB	\$20	✓	\$95*	\$480
25GB	\$30	✓	\$95*	\$720
50GB	\$50	✓	\$95*	\$1,200
100GB	\$80	✓	\$95*	\$1,920
150GB	\$100	✗	\$95	\$2,495
250GB	\$160	✗	\$95	\$3,935
500GB	\$290	✗	\$95	\$7,055

*Optional Assisted Initial Installation⁷ is available for \$95.

OPTIONAL EXTRAS

	FEE
ASSISTED INITIAL INSTALLATION ⁷	\$95
ADDITIONAL STORED DATA	\$2.75 PER GB, PER MONTH ⁵
24 X 7 ON-CALL TECHNICAL SUPPORT	\$275 PER HOUR ²
PRE-PURCHASE ON-CALL TECHNICAL SUPPORT	\$1,650 PER 10 HOUR BLOCK ²
DIRECT CONNECT SERVICE ⁶	\$108.90 PER MONTH
ADDITIONAL DEVICES CONNECTED TO BACKUP SERVICE ⁴	\$9.90 PER MONTH

THE FINE PRINT: 1. All plans are subject to a 24 month agreement. Early Termination Fees (ETF) apply and will be calculated as the Monthly Access Fee multiplied by two (2) months. 2. On-Call Technical Support is charged in 15 minute increments. 3. Monthly Fee is for a single connected device. For example, per PC, Server, VPS or Device. Uploads & Downloads to the Cloud Backup Server is via your internet connection charged at your applicable internet plan rates. 4. Additional devices connected to backup service incur a fee of \$9.90 per month per device. 5. Additional storage fees are charged in arrears monthly. 6. Delivery of storage network to customer VLAN via CAT6 or equivalent. Not available in all locations. Please speak to your Commander representative for more information. 7. Assisted Initial Installation is for one (1) session of guided phone support for up to one (1) hour and is available 9am - 5pm AEST. Valid for use within 30 days of purchase of Cloud Backup service. 8. For full terms and conditions of individual plans please refer to the Commander website. The services set out in this product sheet are provided pursuant to the Commander Standard Form of Agreement (SFOA). The Commander SFOA can be found at www.commander.com/Customer-Terms. 9. Pricing is inclusive of GST. Pricing and plan features correct as of 1 March 2013 and subject to change at any time without notice. Commander is a registered trademark of M2 Commander Pty Limited ABN 85 136 950 082