



# BUSINESS FIRST BROADBAND RATE SHEET

## PLAN DETAILS & CHARGES

PLANS DETAILS	BROADBAND 150	BROADBAND 1000
Included Data <sup>3</sup>	150GB	1000GB (1TB)
Speed - ADSL2+ or up to 8Mbps <sup>2</sup>	Fastest available speed at your location <sup>2</sup>	
<b>Bundled Plan<sup>5</sup></b>		
Monthly Access Fee <sup>5</sup>	\$49.95	\$69.95
Set-Up Fee	\$0	\$0
Total Minimum Cost <sup>8</sup> <small>When bundled with a standard PSTN phone service on the same account</small>	\$924 (PSTN) + \$1198.80 (Broadband) \$2175.60 (Total) <sup>9</sup>	\$924 (PSTN) + \$1678.80 (Broadband) \$2655.60 (Total) <sup>9</sup>
<b>Stand Alone Plan</b>		
Monthly Access Fee <sup>4</sup>	\$69.95	\$89.95
Set-Up Fee <sup>6</sup>	\$99	\$99
Total Minimum Cost <sup>7</sup>	\$1830.60	\$2310.60

PLAN FEATURES
• Save \$20 per month when you bundle with your Commander office phone service <sup>5</sup>
• Four port Wireless Modem included <sup>11</sup>
• Free Static IP Address
• Five free 50MB email accounts
• Free Webmail access to your Commander email accounts
• Online Portal to manage your service
• Free Anti-Virus / Anti-Spam Protection

www.commander.com  
**132 777**

**THE FINE PRINT:** **1.** All plans are subject to a 24 month agreement. Early Termination Fees (ETF) apply and will be calculated at 50% of the Monthly Access Fee multiplied by the number of months remaining on the agreement. Plans are subject to availability at your location. If you downgrade your broadband plan, a \$40 administration fee applies. **2.** You will be supplied with the fastest speed available at your location - ADSL2+ or up to 8Mbps. Speeds are theoretical network maximum speeds based on network testing. Actual speeds may vary due to a number of factors including network configuration, line quality & length, exchange type, customer premises interference, traffic, equipment and software. About 70% of customers on the 8Mbps plan can access speeds around 6Mbps or more. About 50% of customers on ADSL2+ can access speeds around 10Mbps or more. **3.** Included data is based on the greater of the uploaded or downloaded traffic. Excess Data will be charged at 1c/Mb. **4.** Monthly Access Fee is charged in advance and is the minimum amount you pay each month for your ADSL service, regardless of your usage. Monthly Access Fees and Included Data are subject to a pro rata calculation in your first month of activation. Any unused data expires at the end of each billing period. **5.** Bundled Monthly Access Fee is applied when you have an active Commander broadband and Commander office phone service on the same account. If you cancel or move your office phone service, the Stand Alone Monthly Access Fee will apply to your broadband plan. **6.** A once-off Set-up fee applies only to Stand Alone plans and will be charged on the first invoice. **7.** Total Minimum Cost is calculated over 24 months and includes Monthly Access Fee, a \$99 Set-Up Fee for Stand Alone Broadband plans (\$0 for Bundled plans), plus a \$2.20 monthly fee for paper bills. Email bills are available free of charge, upon request. **8.** Total Minimum Cost for Bundled plans includes Monthly Broadband Access Fee, \$2.20 monthly fee for paper bills plus \$38.50 Monthly Access Fee for a standard PSTN office phone plan. **9.** For full terms and conditions of individual plans please refer to the Commander website. The services set out in this rate sheet are provided pursuant to the Commander Standard Form of Agreement (SFOA). The Commander SFOA can be found at [www.commander.com/Customer-Terms](http://www.commander.com/Customer-Terms). **10.** Pricing is inclusive of GST. Pricing and plan features correct as of 14 February 2012 and subject to change at any time without notice. Commander is a registered trademark of M2 Commander Pty Ltd. ACN: 136 950 082. **11.** \$19.95 shipping and handling fee applies to the optional modem.